ASAPP

Training & Technical Assistance Services





This slide set will cover...

- Our Team
- The Prospectus Approach
- Workforce Development Overview
- Training & Technical Assistance Goals
- Ecco Overview
- Using Ecco
- Applied Research Division
- Subject Matter Experts

Our Team



Marcus Bouligny, Director of Applied Systems







Krystal Lokkesmoe, Workforce Development Manager

Our Behind-the-Scenes Team

- Ann Blander, Operations Coordinator
- Morgan Crafts, Software Testing
- Victor Tolbert, Senior UI Specialist
- Clarence Oden, Database Administrator

The Prospectus Approach to Workforce Development

- Combines research, project management & coaching, and technology
- Focused on best practices & data-driven decision making
- Relies heavily on subject matter expertise
- Leverages technology

Workforce Development Overview

From SAMHSA...

- The development and dissemination of training and competencies
- Supporting the deployment of peer providers in all public health and health care delivery settings
- Increasing the capacity to address behavioral health in all prevention, treatment, and recovery settings
- Supporting adequate funding and payment structures

Training & Technical Assistance Goals

- Building prevention workforce knowledge and skills
 Training & other Knowledge Transfer Events
- Assisting prevention workforce with strategy implementation and process challenges
 → Technical Assistance
- Increasing workforce access to critical guidance documents, research, and tools
 → Research & Development, GASPS site
- 4. Providing the framework for Just in Time TA, enabling any party in the GASPS system to request, track, manage, and monitor workforce support needs
 → Ecco

What is Ecco?

Proprietary technology solution for Workforce Development

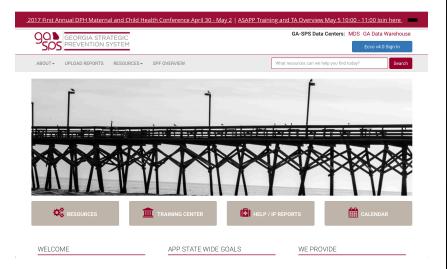
All features work together to enhance the way systems:

Educate through dissemination of knowledge & information Support providers by administering & collaborating on TA TA

Accessing the Help Dashboard

www.ga-sps.org

ecco.ga-sps.org





Submitting a request (link)

5. Done!

3. Fill form

4. Click submit

ECCO Manual

TTA Requests:

Technical Assistance."

Upload IPs Here!

2. Select your gency

1. Select "Upload Report"

Please keep in mind that your IPs must be the standard Excel format. No other report types will be accepted by the system. The file name should end with the extension .xls or .xlsx.

From this page you can request TTA services or upload your Implementation Plans.

Monitor the status of your TTA requests by logging in and selecting "Training and

Concerns? Contact information listed below.

Get Help / Upload IP

Marcus: mbouligny@progroup.us - 415-516-1332

Krystal: krystal@progroup.us - 678-557-87711

ECCO Help And Report Upload

·43 AM EST

Date		Time [EST]	
04/27/2017	Ê	11:43:AM	٥
Please Select Option			
Request HELP		Upload Report	
Agency			
Select Your Agency			+
First Name		Last Name	
Your Position		Email	
Ex. Project Coordinator		Ex. mail@domain.com	
Contact Number		Regarding	
		Select	

Fx (324) 234-3243

Help Dashboard (link)

- Allows users to request help across the entire prevention system at once
- Routes TTA requests to appropriate parties
- Tracks status changes, recommendations, and outcomes
- Creates a shared record of each TA event

TA Process

Request Submitted

Discovery Process

Identify Resources

Develop a Plan

Deliver Recommendations

Plan & Report Dashboard (link)

- Promotes evidence-based project management practices
- Streamlines progress reporting and process evaluation
- Highlights opportunities for technical assistance & coaching
- Encourages early intervention

Briefcase (link)

- Provides access to legacy copies of important TArelated documents
- Streamlines the coaching process
- Saves time!

How does Ecco fit into our Workforce Development System?

TTA requests submitted through Help Dashboard

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Tracking features allow systems to see exactly what their TTA needs are TTA needs filled through development & curation of resources Web-based platform provides 24/7 access to specially tailored resources

Training Center (link)

- Features an organized view of upcoming training opportunities, both face-to-face & online
- Allows users to access & register for statewide trainings
- Offers access to national trainings in collaboration with our federal partners at the Center for the Application of Prevention Technologies

Resources (link)

 Provides 24/7 access to training materials, guidance documents, literature reviews, webinars, and tools

Applied Research Division

- Resource curation and development for practical solutions and best practices
- Utilizes PhD level staff and relationships with major universities to develop and curate educational resources for prevention systems
- Products include literature reviews, State of the Field reports, Blue Ribbon papers, and Best Practices guidelines

Our Panel of Subject Matter Experts

- Policy Development & Education Nabila Sher
- Policy Michael Sparks
- Online Education Paula Feathers
- Social Norms Marketing Michael Haines
- Administrative Sanctions Susan Broderick

Questions?

Krystal Lokkesmoe – <u>krystal@progroup.us</u>

Marcus Bouligny – <u>mbouligny@progroup.us</u>

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